

GEDORE TOOLS SA WARRANTY POLICY

April 2015

At GEDORE we take pride in the quality of our products and services and we review all warranty claims with the aim of using the information gained for further product improvement.

Every GEDORE tool is covered by a lifetime guarantee against defective material and workmanship. Provided that the tool has been used correctly for its intended purpose and allowances have been made for wear and tear, this guarantee will allow for the repair or exchange of the tool.

While some deterioration through extensive use might be unavoidable, we will adopt a generous approach when viewing warranty claims. We do, however, set warranty limitations on wear and tear, obvious misuse, missing parts and purposely altered tools to protect ourselves against unreasonable claims.

Should the product fall outside the parameters of the warranty criteria, we will advise the customer on the repair or replacement cost of the article.